## AGENDA

1. Call to Order
2. Approval of Minutes: November 18
3. Public Comments
4. Monthly Statistics
5. Taxi Fare Increase Public Hearing Update
6. Route Discussion
a. Budget
b. Hours of Service
c. Revision of routes
i. destinations for seniors
ii. unserved areas of town
iii. COA concern - After Hours Options
7. Meeting Schedule for PPT:
a. Proposed meeting schedule for next semester, Thursdays at 2PM Jan 27, Feb 10, 24, Mar 10, 24, April 7, 21, 2022
8. Adjourn

Join Zoom Meeting
https://us02web.zoom.us/j/7658241452?pwd=c3hxa1|4azBXY3IxVm9UMOIiTU1jUT09
Meeting ID: 7658241452
Passcode: 848076

## PLATTEVILLE

PUBLIC TRANSPORTATION

PUBLIC TRANSPORTATION COMMITTEE Thursday, November 18, 2021, at 2:00 p.m.<br>Committee will meet via ZOOM<br>Link Below

PPT members present: Ericsen \& Enz (Community Reps), Searl (UWP-SUFAC), Andrews (School District), Elskamp (UWP), Schnurer (UWP), Kratz (UWP-Student Senate), Parrott (Council Rep) [arrived at 2:26pm] PPT members absent: Geyer (UWP), Hilfer (Hospital Rep),
PPT ex-officio members present: Crofoot (City), Ernst (UWP)
PPT Staff Liaisons: Hellwig (Running Inc), Beau (Stratton), Pluemer (Running Inc)
City Staff present: Sigwarth

Call to Order: Crofoot called the meeting to order on Zoom at 2:02PM.
Approval of Minutes: October 28. Hellwig noted that the minutes should read that the current Taxi hours are Fri, Sat and Sun morning (not evening as minutes currently state) and that "Sun - Wed (not Mon-Thurs) the taxi is done at $8: 00 \mathrm{pm}$." Elskamp motion, Searl second to approve minutes with corrections. Motion Passes

Public Comments: Crofoot noted that the City received the new DOT bus this morning. It will be processed over the next few days and then Stratton will add it to their current fleet.

Monthly Statistics: Bus and Taxi statistics thru October were presented. Ericsen noted that on the 2021 Taxi Subsidy Stats the Additional Rider column is not calculating a total. (Staff have corrected this error)

Review of Survey Responses: Sigwarth presented the survey responses. Ericsen noted that the demographics of the bus rider responses show that $97 \%$ of riders are students which is very close to the amounts that ridership date collected by the drivers show. A good survey should collect 80-100 points of data. With 122 responses, that criteria were met. Ericsen also noted that on the recap page the breakdown of responses adds up to 121, not 122. Sigwarth agreed, and later sent via Zoom chat the correction that the responses of those who do not ride the bus should be listed at 42 not 41 .
Crofoot noted that the $78 \%$ of taxi riders were ok with a $\$ 0.25$ cent increase and $18 \%$ were neutral regarding it and that $29 \%$ of riders accepted a $\$ 0.50$ increase with $42 \%$ responding as neutral.
Enz noted that the taxi responses showed ridership is non-student and bus ridership is heavily student. The challenge the committee faces is whether to focus on making each service more efficient for the group it is currently serving or trying to reach out and develop both services to make them useful to the groups that are not currently served.

Taxi Fare Increase - Motion to approve $\$ 0.50$ increase for regular adult from $\$ 2.75$ to $\$ 3.25$; senior over 65, disabled and under 18 from $\$ 2.50$ to $\$ 3.00$. Out of City service from $\$ 2.00$ per mile to $\$ 3.00$ per mile.
Crofoot presented the motion as written on the agenda. Ericsen noted that the survey showed a $\$ 0.25$
increase was acceptable to riders, a second notch up was ok and the third notch was unacceptable.
Andrews: Based on that feedback, we should consider doing a $\$ 0.25$ increase this year and a $\$ 0.25$ increase in 2023, spreading it out over two years.
Crofoot clarified if the committee meant for the Out of City Service should be included in the step increases. Hellwig noted that taxi drivers would prefer the $\$ 1$ increase in Out of City, so they do not need to deal with change.
Schnurer made a motion to do a step increase of the taxi fares, $\$ 0.25$ in 2022 and $\$ 0.25$ in 2023, and a $\$ 1.00$ increase to the Out of City service charge effective in 2022. Ericsen second, motion passed.
There will be a Public Hearing regarding this on December 14 at the Common Council's meeting.

## Route Discussion: Motion to approve elimination of the Green Route for 2022

Crofoot presented a motion to approved elimination of the green route in 2022 due to driver shortage and as a budgetary saving measure.
Enz inquired after the ridership of the route, and if it was utilized. Numbers are currently low due to it not running, but Beau explained that it is the bars route as it runs on Friday and Saturdays from 7pm - 3:30am, making it
popular with students. Sigwarth shared a link to the green route via the Zoom chat. It was noted that the taxi also operates in that time frame. Searl asked if it would be possible for the taxi to accept digital payment with PayPal, Venmo, etc., as students would be more likely to use the taxi if cash only was not a requirement. Running Inc is currently not pursuing that option due to fees.
Discussion followed regarding a possible pay incentive to attract drivers for these late hours. Additional pay from the University is not possible, but staff are in favor of keeping the green route to offer students a safe environment and transportation alternatives. Staff will work with Beau to connect the current job opening with the students to see if it's possible to attract a student driver (must be 21 and able to get a CDL). Stratton provides training and offers a signing bonus once criteria is met. An emphasis on promoting it as a Safe Ride program, and helping fellow students were recommended.
Elskamp shared UWP HR Student employment contact information via the Zoom chat.
Based on this discussion, Beau proposed revisiting the green route elimination in the fall of 2022, allowing Stratton and UWP time to see if a student-centered approach to the green route will have a positive effect on the route.
Andrews made a motion to table the Green Route elimination until June of 2022. Elskamp second, Motion passed.
Ericsen noted that based on the survey, the same 9 stops which composed $82 \%$ of where riders board the bus are the same 9 stops that are the highest destinations.

Meeting Schedule for PPT: Proposed Taxi Fare changes will go before the Council on Thursday, November 23. Should the Council's feedback need to be discussed by the Committee, Staff will confirm the Thursday, December 2 meeting at 2:00PM. If no follow up is needed, next meeting will take place on Thursday, December 16 at 2:00PM via Zoom following the Public Hearing on December 14.

Adjourn Enz motioned to adjourn, Parrott second. Meeting adjourned at 2:47 PM.

Join Zoom Meeting
https://us02web.zoom.us/i/81170157939?pwd=c1RnV1h4VEFjWmo5eHISZkdpSGFUUT09
Meeting ID: 81170157939
Passcode: 494585

2021 Shuttle Bus Riders

|  | $\begin{aligned} & \text { UW-P } \\ & 2021 \end{aligned}$ | \% change UWP <br> (2020-2021) | Under 18 <br> *Excludes 5 \& Under | Adult | over 65 | Disabled | Total | \% change <br> (20-21) | Total Expense |  | Subsidy | Bus Fares | Total Hours | Transfers | Bus Passes Sold (months paid) | $\begin{array}{\|c\|} \hline \text { BUS } \\ \text { PASSES } \\ \text { USED } \end{array}$ | AGE 5 <br>  <br> UNDER | FREE COVID19 <br> RIDES | COVID19 SANITATION HOURS | COVID19 SANITATION COST |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| January | 10 | -99.6\% | 0 | 332 | 85 | 1 | 428 | -83.5\% | \$ 18,857.46 | \$ | 18,857.46 | \$ - | 504.75 |  |  |  | 23 | 96 | 6.75 | \$252.18 |
| February | 0 | -100.0\% | 0 | 1900 | 164 | 0 | 2064 | -79.2\% | \$ 23,144.52 | \$ | 23,144.52 | \$ - | 619.50 |  |  |  | 41 | 164 | 11.5 | \$429.64 |
| March | 2 | -100.0\% | 0 | 1825 | 227 | 0 | 2054 | -56.5\% | \$ 25,694.34 | \$ | 25,694.34 | \$ - | 687.75 |  |  |  | 54 | 229 | 13.75 | \$513.70 |
| April | 0 | -100.0\% | 0 | 1483 | 207 | 4 | 1694 | 1544.7\% | \$ 25,488.86 | \$ | 25,488.86 | \$ | 682.25 | 0 | 0 |  | 43 | 211 | 13.25 | \$495.02 |
| May | 766 | 6863.6\% | 3 | 180 | 0 | 0 | 949 | 1029.8\% | \$ 25,283.38 | \$ | 25,283.38 | \$ - | 676.75 | 0 | 0 |  | 43 | 183 | 10.25 | \$382.94 |
| June | 23 | 21.1\% | 0 | 166 | 4 | 2 | 195 | 16.1\% | \$ 10,021.82 | \$ | 10,021.82 | \$ - | 268.25 | 0 | 0 |  | 73 | 172 | 4.25 | \$158.78 |
| July (fares resume) | 4 | -77.8\% | 0 | 28 | 107 | 0 | 139 | -21.0\% | \$ 10,274.00 | \$ | 10,163.00 | \$ 111.00 | 275.00 | 0 | 3 | 1 | 30 |  | 0 | \$0.00 |
| August | 31 | -72.1\% | 3 | 69 | 0 | 0 | 103 | -66.6\% | \$ 9,863.04 | \$ | 9,792.04 | \$ 71.00 | 264.00 | 0 | 0 | 1 | 3 |  | 0 | \$0.00 |
| September | 3173 | 228.1\% | 0 | 150 | 0 | 0 | 3323 | 201.3\% | \$ 20,286.48 | \$ | 20,176.48 | \$ 110.00 | 543.00 | 1 | 0 | 39 | 14 |  | 0 | \$0.00 |
| October | 3926 | 254.0\% | 1 | 97 | 0 | 0 | 4024 | 220.4\% | \$ 19,931.56 | \$ | 19,866.56 | \$ 65.00 | 533.50 | 0 | 6 | 33 | 2 |  | 0 | \$0.00 |
| November | 3780 | 435.4\% | 0 | 148 | 1 | 0 | 3929 | 362.2\% | \$ 18,241.52 | \$ | 18,129.52 | \$ 112.00 | 488.26 | 0 | 0.25 | 37 | 5 |  | 0 | \$0.00 |
| December | 0 | -100.0\% | 0 | 0 | 0 | 0 | 0 | -100.0\% | \$ - |  |  | \$ | 0.00 | 0 | 0 |  |  |  | 0 | \$0.00 |
| TOTALS | 11,715 |  | 7 | 6378 | 795 | 7 | 18,902 |  | \$ 207,086.98 | \$ | 206,617.98 | \$ 469.00 | 5,543.01 | 1 | 9.25 | 111 | 331 | 1055 | 59.75 | \$ 2,232.26 |
| PERCENTAGE | 61.98\% |  | 0.04\% | 33.74\% | 4.21\% | 0.04\% | 100.00\% |  | 100.00\% |  | 99.77\% | 0.23\% |  |  |  |  |  |  |  |  |


| Total Hours | 5,615.2 | Collected Fares | \$ | 469.00 | Cost/Rider | \$ | 10.96 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Hours w/o Sanitation | 5,555.41 | Bus Pass Revenue | \$ | 161.17 | State Subsidy |  |  | \$ | 1.81 |
| Riders/Hour (w/o <br> Sanit. Hrs) | 3.37 | Total Revenues | \$ | 630.17 | Federal Subsidy |  |  | \$ | 5.47 |
| Total Transfers |  |  |  |  | City Subsidy |  |  | \$ | - |
|  |  |  |  |  | UW-P Subsidy |  |  | \$ | 3.65 |
|  |  |  |  |  | Subsidy/rider |  |  | \$ | 10.93 |
|  |  |  |  |  | Avg Cost Covered by Fares | \$ | 0.02 |  |  |
|  |  |  |  |  | Total Cost Covered by Fares | \$ | 469.00 |  |  |

Updated 12/13/2021

| Annual Comparisons |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | :---: | :---: |
|  | $\mathbf{2 0 1 8}$ |  | $\mathbf{2 0 1 9}$ |  | $\mathbf{2 0 2 0}$ |  |  |

April and May's percentage change from 2020 is correct. In April 2020, bus had 41 UWP riders and in May only 11 UWP riders.

2021 TAXI SUBSIDY STATS

| Month | Driver Hrs | Cost/Hr | Total Cost | Fare Rev \$ | Subsidy | Riders | Revenue/Hr | Subsidy/Hr | Package Rev \$ | $\begin{array}{c\|} \hline \text { Drive Thru } \\ \text { Rev \$ } \end{array}$ |  | Driver Hrs | Cost/Hr | Total Cost |  | Fare Rev \$ |  | Subsidy |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| January | 1,101.03 | \$ 30.66 | \$ 33,757.58 | \$ 30.00 | 33,727.58 | 3681 | 0.03 | \$ 30.63 | \$ 30.00 |  | Contract | 13,500.00 | 30.66 | \$ 413,910.00 | \$ | 95,500.00 | \$ | 318,410.00 |  |
| February | 1,050.93 | \$ $\quad 30.66$ | 32,221.51 | \$ 46.00 | \$ 32,175.51 | 3761 | 0.04 | \$ 30.62 | 40.00 |  | Percent of Total | 89.78\% |  | 89.78\% |  | 43.74\% |  | 103.59\% |  |
| March | 1,164.63 | \$ $\quad 30.66$ | \$ 35,707.56 | \$ 60.00 | \$ 35,647.56 | 4211 | 0.05 | \$ 30.61 | 60.00 |  | Percent of Year | 83.33\% |  |  |  |  |  |  |  |
| April | 1,104.85 | \$ 30.66 | \$ 33,874.70 | 60.00 | 33,814.70 | 3810 | 0.05 | 30.61 | 60.00 |  |  |  |  |  |  |  |  |  |  |
| May | 1,088.07 | \$ 30.66 | \$ $33,360.23$ | 92.00 | 33,268.23 | 3543 | 0.08 | 30.58 | 40.00 |  |  |  |  |  |  |  |  |  |  |
| June | 1,132.17 | \$ 30.66 | \$ $34,712.33$ | \$ 232.00 | \$ 34,480.33 | 3970 | 0.20 | 30.46 | 80.00 |  |  |  |  | nual Comparison |  |  |  |  |  |
| July | 1,170.63 | \$ $\quad 30.66$ | \$ 35,891.52 | \$ 8,124.75 | \$ 27,766.77 | 2597 | \$ 6.94 | 23.72 | 50.00 | \$ 7.00 |  | 2017 | 2018 | 2019 |  | 2020 |  | 2021 | \% Diff 20-21 |
| August | 1,127.47 | \$ 30.66 | \$ $34,568.23$ | \$ 7,157.00 | \$ 27,411.23 | 2665 | 6.35 | \$ 24.31 | 50.00 | \$ 8.00 | Hours | 10,619.18 | 10,844.48 | \$ 13,111.15 |  | 13,483.00 |  | 12,120.03 | -10.1\% |
| September | 1,071.33 | \$ 30.66 | \$ 32,846.98 | \$ 8,655.25 | \$ 24,191.73 | 2622 | 8.08 | \$ 22.58 | 50.00 | \$ $\quad 10.00$ | Cost | \$ 288,629.33 | \$ 322,731.72 | \$ 390,187.82 | \$ | 408,130.41 | \$ | 371,600.12 | -9.0\% |
| October | 1,119.75 | \$ 30.66 | \$ 34,331.54 | \$ 9,115.50 | \$ 25,216.04 | 2510 | 8.14 | 22.52 | 60.00 | 12.00 | Fare Revenue | \$ 82,003.25 | \$ 79,277.50 | \$ 112,002.50 | \$ | 52,029.00 | \$ | 41,774.50 | -19.7\% |
| November | 989.17 | \$ 30.66 | \$ 30,327.95 | \$ 8,202.00 | \$ 22,125.95 | 2340 | 8.29 | \$ 22.37 | 80.00 | \$ 6.00 | Subsidy Pymt | \$ 206,626.08 | \$ 243,454.22 | \$ 278,185.32 | \$ | 356,101.41 | \$ | 329,825.62 | -7.4\% |
| December |  | \$ 30.66 | \$ |  | \$ |  | \#DIV/0! | \#DIV/0! |  |  | Riders | 29,666 | 30,959 | 36,495.00 |  | 40,504 |  | 35,710 | -11.8\% |
| Total | 12,120.03 |  | \$ 371,600.12 | \$ 41,774.50 | \$ 329,825.62 | 35,710 |  |  | \$ 600.00 | \$ 43.00 | \% of Budget Hrs | 83.29\% | 93.13\% | 97.12\% |  | 99.87\% |  | 89.78\% | -10.1\% |
| Average | 1,101.82 | \$ 30.66 | \$ 30,966.68 | \$ 3,797.68 | \$ 27,485.47 |  | \$ 0.04 | \$ 30.62 |  |  | \% of Year | 100.00\% | 100.00\% | 100.00\% |  | 100.00\% |  | 83.33\% | 0.0\% |
| Month | Adult | $\begin{array}{\|c\|} \hline \text { Student } \\ \text { (Under 18) } \\ \hline \end{array}$ | Senior | Disabled | Other | Additional Rider(s) | Agency (Senior \& Disabled) | Parcels | Prescriptions | Total All Trips |  |  |  |  |  |  |  |  |  |
| January | 1817 | 553 | 416 | 895 | 0 |  | 0 | 2 | 1 | 3684 |  |  |  |  |  |  |  |  |  |
| February | 1857 | 728 | 380 | 796 | 0 |  | 0 | 4 | 0 | 3765 |  |  |  |  |  |  |  |  |  |
| March | 2056 | 776 | 479 | 900 | 0 |  | 0 | 6 | 0 | 4217 |  |  |  |  |  |  |  |  |  |
| April | 1788 | 739 | 415 | 868 | 0 |  | 0 | 5 | 1 | 3816 |  |  |  |  |  |  |  |  |  |
| May | 1606 | 690 | 435 | 812 | 0 |  | 0 | 4 | 0 | 3547 |  |  |  |  |  |  |  |  |  |
| June | 1692 | 747 | 465 | 1066 | 0 |  | 0 | 8 | 0 | 3978 |  |  |  |  |  |  |  |  |  |
| July | 917 | 43 | 405 | 540 | 0 | 349 | 343 | 5 | 0 | 2602 |  |  |  |  |  |  |  |  |  |
| August | 902 | 57 | 384 | 543 | 0 | 305 | 474 | 5 | 0 | 2670 |  |  |  |  |  |  |  |  |  |
| September | 921 | 93 | 351 | 591 | 0 | 321 | 345 | 5 | 0 | 2627 |  |  |  |  |  |  |  |  |  |
| October | 974 | 94 | 363 | 676 | 0 | 403 | 315 | 6 | 0 | 2831 |  |  |  |  |  |  |  |  |  |
| November | 754 | 120 | 300 | 626 | 0 | 251 | 289 | 8 | 0 | 2348 |  |  |  |  |  |  |  |  |  |
| December |  |  |  |  |  |  |  |  |  | 0 |  |  |  |  |  |  |  |  |  |
| Total | 15284 | 4640 | 4393 | 8313 | 0 | 1629 | 1766 | 58 | 2 | 36085 |  |  |  |  |  |  |  |  |  |
|  | 42.36\% | 12.86\% | 12.17\% | 23.04\% | 0.00\% | 4.51\% | 4.89\% | 0.16\% | 0.01\% |  |  |  |  |  |  |  |  |  |  |

