

ANNUAL REPORT

2014

Platteville, Wisconsin POLICE DEPARTMENT

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Police Department

Doug McKinley, Chief of Police

Home of the University of Wisconsin-Platteville

January 19, 2015

Platteville Residents Council President Eileen Nickels Common Council Members Police & Fire Commissioners City Manager Larry Bierke

Residents, Council Members, Commissioners, and Mr. Bierke,

In 2014 we saw our disaster preparedness efforts tested by the June tornado damage. In this instance we (the community as a whole) were able to rise to the occasion and meet the challenges we faced. The Platteville Police Department building functioned well as the City's Emergency Operations Center. The City's Emergency Services along with the other City Departments were able to meet the demands of the community, document the damage for the State and Federal Government and take steps to ensure the continuity of local government. We were fortunate the damage was not more extensive and the number and severity of the injuries was not worse. The assistance the City received from Grant County Emergency Management played a huge role in our recovery efforts. Another factor which greatly aided us was the large number of volunteers who helped clean up the storm damage and the assistance we received from neighboring communities and from throughout the state.

The protests in Ferguson, MO and elsewhere in the country have brought the issue of how police departments relate to their constituents, especially minority community members, into the spotlight. More interaction and a frank and open dialogue on this topic is needed. Nationally there is a movement towards the implementation of body-worn cameras for officers. Here in Platteville we have been using body-worn (video glasses actually) since July 2013. We're transitioning to different cameras as the technology improves and as our budget permits it. The cameras are another way to document the interactions between our officers and the public and yet another example of how we strive to have transparency in all of our functions.

Please take the time to read through our annual report. It provides an overview of our agency, the statistics we track regarding calls for service, the various crimes we respond to, along with some brief background information on our staff.

Sincerely,

Doug McKinley Chief of Police

Mission Statement

We will take an active role in the community to encourage trust and open communication ensuring the highest quality of life.

Organizational Goals

Recognizing that an organization's most valuable resource is its people, we will strive to enhance professional development, provide a safe work environment, and recognize excellence.

We are committed to building public trust through responsible management of department resources and impartial delivery of police services.

To ensure the highest quality of life we will take an active role in the community to encourage open lines of communication.

Organizational Values

Human Life – We believe that nothing is more valuable than human life. We will defend it to the very end. We use the minimum amount of force necessary in all situations that escalate above open dialogue.

Integrity – We believe that integrity is the cornerstone of our values system. We will not compromise others or ourselves.

Diversity – We believe in the richness of diversity. We recognize, appreciate and learn from the many cultures that make up the fabric of our society.

Team Work – We believe an organization's strength rests with its people. Recognizing that each employee is a valuable member of a team enables us to unite as one cohesive unit to achieve common goals.

Caring – We will be caring in all that we do. The needs and concerns of our clients are paramount. We will make every effort to show empathy and sensitivity for victims, complainants and others.

Partnership – We believe the community has a major stake in determining how it should receive police services. Therefore we will foster a true partnership with the community, striving towards obtaining community input in how we provide and deliver police services.

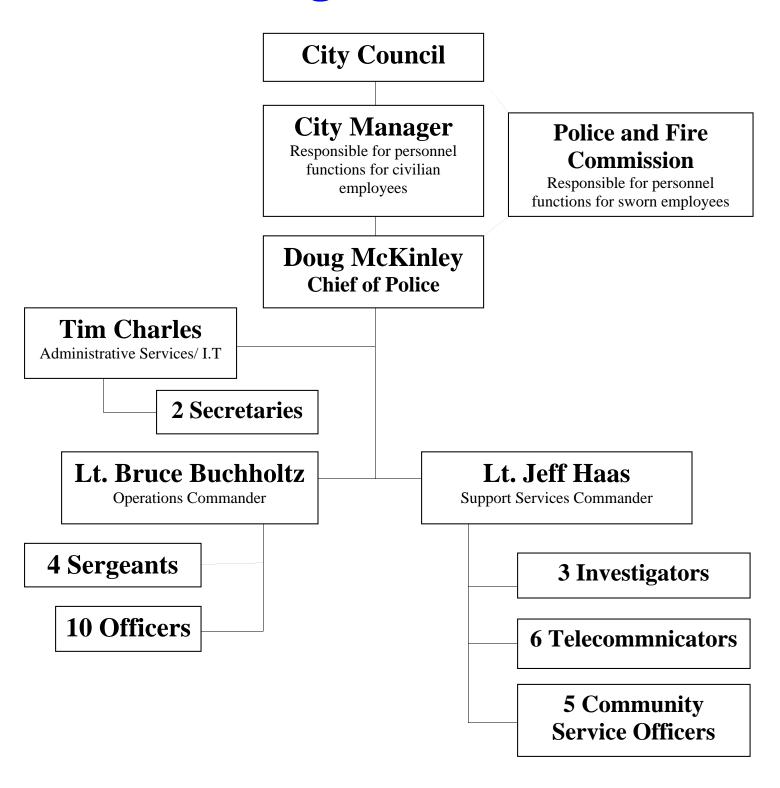
In February of 2006 the entire staff of the Platteville Police Department signed the Law Enforcement Oath of Honor. To date, 108 police departments in the state have become "Oath of Honor" agencies. This means that each of them had at least 90% of their employees sign the oath. The oath is a reminder of our commitment to our individual communities, to our profession and to our fellow law enforcement professionals.

Law Enforcement Oath of Honor

On my honor, I will never betray my badge/profession, my integrity, my character or the public trust. I will always have the courage to hold myself and others accountable for our actions.

I will always uphold the constitution, my community and the agency I serve.

Police Organizational Chart



Command Staff

Under the general direction of the City Manager, the Chief of Police is responsible for planning, coordinating, supervising, and evaluating all police department operations. On a day-to- day basis the two Lieutenants' responsibilities include supervising investigators, training, scheduling, purchasing, and communications. The Office Manager supervises the Telecommunications and secretarial staff and assists the Management Team. The Management Team works together in budgeting, policy development, program development, and the general administration of the Police Department.



Chief of Police Doug McKinley

Hired: June 1991

Education: B.A. Criminal Justice

Promoted to Lieutenant: October 2002

Named Chief: July 2005

Chief McKinley is a 1990 graduate of the University of Wisconsin-Platteville. McKinley was one of the department's Emergency Vehicle Operations Course (E.V.O.C.) instructors and he has also taught at the U.W.-Platteville Recruit Academy, the Southwest Wisconsin Technical College and as an Adjunct Professor at the UW-Platteville. McKinley was formerly a lieutenant in charge of the Support Services Division at the department as well as the Project Director of the Iowa-Grant Drug Task Force. Doug started as a patrol officer with the Platteville PD in 1991. Doug began his career in law enforcement as an

undercover investigator in the Washington County Sheriff's Department multi-jurisdictional drug unit in West Bend, WI. Doug is a 2001 graduate of the Northwestern University School of Police Staff and Command and a 2005 graduate of the FBI sponsored Law Enforcement Executive Development Seminar.



Lieutenant Bruce Buchholtz

Hired: May 1990

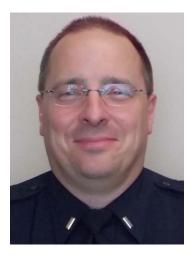
Education: B.A. Psychology, M.S. Justice Administration

Fox Valley Technical School-Police Academy

Promoted to Sergeant: June 1997 Promoted to Lieutenant: August 2005

Lt. Buchholtz is a 1989 graduate of Ripon College. He has served as the department's coordinator of the Tactical Response Team (TRT). Lt. Buchholtz currently serves as Operations Commander. Lt. Buchholtz is a Defensive Arrest and Tactics (D.A.A.T) and Vehicle Contacts instructor and has served as a Field Training Officer. Lt. Buchholtz instructs at both the U.W.-Platteville Recruit Academy and the Southwest Wisconsin Technical College. He is a graduate of the University of Louisville's Southern Police Institute (107th

AOC) and graduated in 2007 with a Master's Degree in Justice Administration through the University of Louisville.



Lieutenant Jeff Haas

Education: B.A. Criminal Justice

Hired: March 1995

Promoted to Sergeant: August 2005 Promoted to Lieutenant: January 2009

Lt. Haas is a 1995 graduate of UW-Platteville with a Degree in Criminal Justice. Lt. Haas is currently the Support Services Lieutenant for the police department and is the department's Emergency Vehicle Operations Instructor. Lt. Haas is a 2007 graduate of the Fox Valley Technical College Executive Development Institute and a 2009 graduate of the FBI sponsored Law Enforcement Executive Development Seminar. Lt. Haas is a former member of the Grant County Crisis Resolution Team and has instructed for UW-Platteville

Recruit Academy and for Southwest Wisconsin Technical College. Lt. Haas is member of the Platteville Fire Department, serving in the capacity of Captain and fire investigator. Lt. Haas is a military veteran, having served as an Aviation Ordnanceman and a Master At Arms in the U.S. Navy.



Office Administrator Tim Charles

Hired: June 1990

Education: Technical Communications

Tim is a veteran of the U.S Army serving as a Military Policeman and Physical Security Inspector, in Europe, where he also served in the V Corps Honor Guard. Tim is a former police officer for the Village of Cassville and was the Audio Visual/Computer Technician for the Platteville School District for seven years before joining the Police Department.



Sergeant Terry Terpstra

Education: B.S. – Sociology, Winona State University, Winona, MN

Waukesha County Technical College-Police Academy

Hired: 10-18-99

Promoted to Sergeant 9-11-05

Sgt. Terpstra is a 1997 graduate of Winona State University, Winona, MN, with a B.S. in Sociology: Criminal Justice and Corrections. Terry received his Law Enforcement Certification from the Waukesha County Technical College. Before joining the Platteville Police Department, Terry served as a Police Officer in Delevan, WI. for two years. Terry was formerly the department's Community Policing Coordinator and D.A.R.E. Instructor before being

promoted to sergeant. Terry is a certified instructor in Defense and Arrest Tactics and Taser. He has also been a member of the Grant / Iowa County Tactical Response Team since 2001. Terry is actively involved with training Platteville Officers and also new recruits at the academy at Southwest Technical College. Terpstra is also a 2008 graduate of the Criminal Justice Executive Institute.



Sergeant Josh Grabandt Education: B.S. – Criminal Justice Hired: 1-3-00

Promoted to Sergeant 10-5-8

Sgt. Grabandt is a 1999 graduate of the U.W. Platteville with a B.S. in Criminal Justice. Josh comes to us with a great deal of experience in Narcotics investigations. Josh is also a member of the departments Tactical Response Team and served for many years as the departments Lead Detective.



Sergeant Andrea Droessler Hired: 5-13-01

Education: B.S. Criminal Justice. Promoted to SGT August 2013

Sergeant Droessler is a 2001 graduate of the U.W. –Platteville where she also received her Police Recruit Certification. Andrea spent several years as the Department's Community Policing Coordinator, splitting her time between community policing activities and conducting investigations. Andrea returned to the patrol unit in March of 2009. Andrea served as an Officer in Charge and a Field Training Officer until her promotion to Sergeant. She has been an Advisor for the Department's Explorer Post since 2004. Andrea is a participant of the 2014-2015 Wisconsin Command College and has assumed the supervisory role of the Field Training Program for the Department.



Sergeant Matthew Harcus

Hired: 6-17-02

Education: B.A. Criminal Justice, Minor in Spanish

Promoted to Sergeant December 2013

Resigned: October 2014

Officer Harcus is a 2001 graduate from U.W. Platteville. He obtained his law enforcement certification through Southwest Technical College. Before coming to Platteville, Officer Harcus was the Chief of Police in Benton, WI. Officer Harcus previously served as a Field Training Officer, Officer In Charge (OIC), a member of the Tactical Response Team, and a Detective for the Platteville Police Department.



Sergeant Ryan Knoernschild

Education: 2005: B.S. Building Construction Management, UW-Platteville

2008: Law Enforcement Academy, S.W. Tech, Fennimore

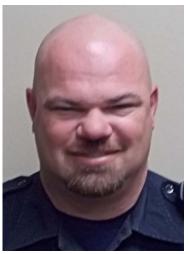
Hired: 12-1-8

Promoted to SGT: October 2014

Officer Knoernschild is a 2005 graduate of the U.W.-Platteville, and comes to us from Hazel Green. He was previously employed as a project manager for a construction firm in Racine, WI, but moved back to Platteville to be closer to family and pursue his career in law enforcement

Police Officers

Platteville Police Officers provide a wide variety of services to the community. The majority of Police Officers' tasks are traffic enforcement, investigations, and community service calls. Officers are also involved in a number of Community Policing programs geared toward obtaining compliance with community expectations and engaging in other activities designed to inform, train and mobilize the citizens in an effort to reduce or eliminate crime and social disorder.



Officer Terry (T.J.) Sheffer

Hired: October 2005

Education: B.S. Criminal Justice, Associate Electronics

T.J. is a veteran of the U.S. Marines where he served 4 years as a field radio operator and 2 years in the Army Reserve. T.J. served as a Police Telecommunicator for 6 years prior to being hired as a Police Officer. Besides a B.S. in Criminal Justice T.J. also received an Associate Degree in Electronics from the Southwest Wisconsin Technical College.



Officer Amy Hartwig

Hired: January 2007

Education, B.S. Criminal Justice

Amy comes to us from the New Glarus Police Department where she had been an Officer since 2004. She graduated from the UW-Platteville in 2004. Amy has also served on the Platteville EMS squad. Amy is currently assigned as a Detective.



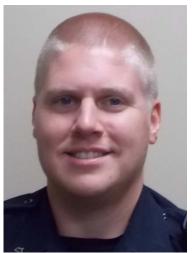
Officer Kristine Purkapile

Education: B.S. - Criminal Justice, Minor in Mathematics

Hired: September 2007

Officer Purkapile is a 2007 graduate of U.W.-Platteville, with a B.S. in Criminal Justice and a minor in Mathematics. Kris graduated from the Southwest Wisconsin Technical College Police Academy in August of 2007. Officer Purkapile grew up in the Evansville, Wisconsin area graduating from the Evansville High School in 2002. Officer Purkapile has achieved the rank of Officer In Charge (OIC) and is a Field Training Officer (FTO). In 2011, Kris became a certified Emergency Vehicle Operations and Control (EVOC) instructor. Officer Purkapile is also serving as a Platteville Explorer Post #480 advisor and an assistant softball coach for the Platteville High School softball program. Kris enjoys any outdoor activities but is a committed softball player

and enjoys biking and traveling.



Officer Nathan Auz

Education: B.S. Criminal Justice

Hired: September 2007

Officer Auz is a 2007 graduate of the UW-Platteville, with a B.S. in Criminal Justice. Nathan graduated from the Southwest Technical College Police Academy in August of 2007. In the spring of 2010, Officer Auz earned the rank of Officer in Charge (OIC) and has since become a certified Field Training Officer, a Defense and Arrest Tactics Instructor, and a member of the Grant / Iowa County Tactical Response Team. Officer Auz grew up in rural Richland County, Wisconsin and graduated from Ithaca High School in 2003



Officer Pat Cieslewicz

Education: UW Stevens Point.

Hired: 10-6-8

Before coming to Platteville Officer Cieslewicz also worked in Law Enforcement for the Wisconsin DNR and also for the Black Creek Police Department. Off-duty, Pat is an avid outdoorsman.



Officer Paul Rehlinger

Education: 2008, B.S. Criminal Justice, 2008, Law Enforcement Academy

Hired: Jan 26, 2009

Paul comes to us from Hartford, WI. Officer Rehlinger was previously employed by the Platteville Police Department as a Community Service Officer. On his off time, if he is not spending time with his family, he tries to stay busy with DIY projects. He also enjoys hunting, fishing, and other outdoor activities. Paul is currently assigned as a Detective.



Officer Richard Lawrence

Hired: May 2009

Education: 1995 Graduate of University of Wisconsin-River Falls; B.S.

Conservation and Land Use Management

2009 Southwest Technical College Law Enforcement Academy

Rick comes to the Dept. from Benton, WI; Graduate of Benton High School Rick spent the previous 14 years working on projects involving the restoration and long-term protection of natural resources in WI, IL, & IA. Rick serves on the Benton School Board & Fire Dept. In 2013, Rick is currently assigned as a Detective.



Officer Matt Froiseth

Hired: January 2011

Education: 2010 Graduate of the University of Wisconsin-Platteville; B.A.

Criminal Justice and Minor in Business Administration

2010 Southwest Technical College Law Enforcement Academy

Matt was born and raised in Viroqua, WI and worked as a part-time police officer for the Viroqua PD from October 2010-January 2011. Matt enjoys hunting, fishing, and is an avid sports fan.



Hired November 2011 Education: Bachelor of Science degree UW Platteville Criminal Justice Jacob comes from Darlington where he was previously employed by the Darlington Police Department and was a Lafayette County Sheriff's

Deputy, Jacob enjoys hunting, fishing, and hanging out with his family



Officer Sam Vandevort Hired 1-2-12

Officer Jacob Brown

Education: 2010 Graduate of the University of Wisconsin-Platteville; B.S. Criminal Justice 2010 Southwest Technical College Law Enforcement Academy

Sam was born and raised in Manitowoc, WI. He graduated from Manitowoc Lincoln High School in 2006. He worked security at the Point Beach Nuclear Plant before being hired by the City of Platteville. Sam enjoys movies, swimming and scuba diving.



Officer Candace Koch Hired: August 2013

Education: 2012 Graduate of the University of Wisconsin-Platteville 2012 Graduate of Southwest Technical College Law Enforcement Academy



Officer Tony Vander Velden Hired: December 2014

Education: 2013 Graduate of the University of Wisconsin-Platteville; B.S. Criminal Justice. 2013 Southwest Technical College Law Enforcement Academy.

Tony was born and raised in the Random Lake, WI area. He graduated high school in 2009 and spent the following four years attending college in Platteville. Tony enjoys camping, kayaking, and fishing.

Telecommunicators

The Public Safety Telecommunicators answer telephones for the following city departments and other agencies: the Platteville Police Department, Platteville Emergency Medical Service, Platteville Fire Department, UW-Platteville Police, emergency elevator telephones throughout the city, and all City of Platteville Offices (when those offices are closed). The phones include the Enhanced 911 (E911) system that immediately displays the name, phone number, address and directions to the location of the phone making the call. The E-911 database allows the Telecommunicator to enter information that is pertinent to the location or customer.

The Telecommunicators communicate with all of the previously listed agencies using the following radio systems: Platteville City Government, Platteville Fire, Southwest Health Center, UW-Platteville, Grant County Sheriff, County Simulcast Paging System and Point to Point (connecting all police agencies). The Telecommunicators can also monitor WISPERN.

The Telecommunicators dispatch in excess of 14,000 police, fire, and ambulance calls per year. Public Safety Telecommunicators also enter and retrieve information in and from the State and National Crime databases, vehicle registration files and driver's license files. This information includes criminal activity, missing persons and stolen property. This national computer system allows this department to share information with the nation's law enforcement and criminal justice agencies. The Support Services Commander and the Office Manager supervise the Telecommunicators.



Telecommunicator Janet Sanders

Hired: 2-10-81

Janet, a UW-Platteville Graduate is the senior Telecommunicator. In addition to her regular duties of dispatching, Janet is responsible for maintaining the parking citation follow-ups, warnings, and mailings.



Telecommunicator Traci Winkler Hired 10-3-92

Traci began with the Police Department as a Parking Attendant for a number of years before joining the Dispatch staff as a Part-time Telecommunicator. She later elected to accept a full-time position.



Telecommunicator Amy Dillman

Hired: 5-16-05

Amy has been a Dispatcher with the Grant County Sheriffs Department and the Ripon Police Department and brings a great deal of experience to this job. Amy has attended UW-Oshkosh and is currently attending the U.W. Platteville.



Telecommunicator Laura Brown

Hired: 6-14-05

Laura graduated with a B.A in Elementary Education and Early Childhood Education from Augustana College, Sioux Falls, SD in May 1991. Laura has taught in the states of Illinois, Iowa, and Wisconsin. Laura has lived in Platteville since 2002 and was a substitute teacher previously for Platteville School District. In July 2013, Laura became a certified Emergency Telecommunicator from the National Academy of Emergency Dispatch of the United States.



Telecommunicator Garth Day

Hired: 11-5-05

Garth is a certified member of the National Academy of Emergency Dispatch. Prior to joining the police department, Garth worked in radio broadcasting at stations in Dubuque, Iowa and Madison, Wisconsin



Telecommunicator Melissa Kress

Hired: 2-20-12

Melissa attended UW-Platteville and Southwest Wisconsin Technical College and has a degree in Criminal Justice. Melissa is a Lancaster native and had formerly worked as a Police Dispatcher for Watertown and the Grant County Sheriff's Department.

Platteville Police Communications Center



Secretaries

The secretaries transcribe and update reports dictated by the Police Officers. When not transcribing reports, the secretaries complete a great variety of clerical tasks for members of the Management Team.



Secretary Sarah Hake Hired: April 2009

Sarah is a part-time secretary/receptionist with her primary duties being report transcription, department receptionist, performing clerical duties on the day shift. She is primarily responsible for maintaining video backups and training records. Sarah formerly served as the secretary/office manager of the drug task force from 1999-2004. Sarah enjoys spending time with her family, serving as a volunteer Firefighter, First Responder, fire department treasurer, and steward of her church.



Secretary Jennifer Schmid Hired 1-14-85 (Dispatcher) Transferred to Police Secretary in December 2011

Jennifer is the Full-time secretary/transcriptionist with her primary duties being report transcription, department receptionist and performing clerical duties on the day shift. Jennifer formerly served as a Police Telecommunicator for 26 years.





2014 Community Service Officers

The Police Department – Community Service Officer program completed its 11th year of non-critical service for our community. CSO responsibilities include data entry, parking enforcement, non-critical clerical tasks, funeral escorts, traffic direction, school pedestrian safety, problem solving, etc... to name a few. The CSO's have provided support for D.A.R.E., the Animal Control Program and the Citizen's Academy. Officers are equipped with a 4-wheel drive truck used for delivery of essential, but non-critical police services.



L-R: Kyle Keller, Zosia Bartosik, Dan Wipperfurth, Ashley Lenz, Adam Albea, Peter Staniszewski, Ben Hazard.

2014 Year in Review

- Tony Vander Velden is hired as a Police Officer. He is from Belgium, WI a UW-Platteville graduate and he attended the Southwest Tech Law Enforcement Recruit School.
- Lieutenant Buchholtz and Chief McKinley attended Leadership in Police Organizations. The course is designed to provide a process for identifying the root causes of problems and challenges facing police agencies and assist with the development of solutions.
- The Platteville Fire Department and the Police Department took part in the Donut Delivery Challenge ("Boots vs Badges") sponsored by Dunkin' Donuts. The Fire Department sold and delivered the most donuts during the fundraiser but the real winner was the community since the proceeds were used to purchase AEDs for placement in city facilities.
- A Platteville taxi driver was abducted, robbed and killed by an individual who had been previously arrested numerous times in the area.
- On the evening of June 16th, the City and the University were struck by at least one tornado. Significant property damage occurred but there were no deaths and only one significant injury. The community was without power for almost two days but residents and volunteers from throughout the area pitched in to clean up storm damage.
- Sergeant Matt Harcus resigned after 13 years of service with the Platteville Police Department. During his tenure Matt served as a patrol officer, OIC, Field Training Officer, and Investigator. He was promoted to Sergeant in December 2013.
- Ryan Knoernschild was promoted to Sergeant to fill the vacancy created by Harcus' resignation. Ryan has been with the Platteville PD for over six years. During that time he has been a patrol officer, Field Training Officer, Firearms Instructor and a member of the Grant County Crisis Resolution Team.
- Sergeant Andrea Droessler began attending the WI Command College. This is a six week management level course developed by Training & Standards. It includes topics such as Ethics, Employment Law, Crisis Management, and Strategic Planning.
- The shooting of an unarmed African American by a police officer in Ferguson, MO and the decision not to charge the officer result in days of protest throughout the country. The deeper issue of police relations with minority communities spur calls for wide ranging changes and the use of personal video (body-worn cameras) by law enforcement.
- An armed robbery at the Domino's restaurant in mid-December results in the arrest of a suspect from Madison, WI. No one was injured during the robbery although the suspect brandished a knife during the incident.
- The 7th Annual Shop with a Cop event is held. Eighteen area children shopped for Christmas items with members of the Platteville PD, the UW-P Police Dept., the Platteville Fire Dept. and the Platteville Ambulance Service.

Platteville Police Explorers #480

The Platteville Police Explorer Post #480 continues to be lead by Sergeant Andrea Droessler, Officer Kris Purkapile and Sergeant Jason Williams.

Thanks to donations from Platteville Dairy Queen, Los Amigos Restaurant and the Platteville Elks Lodge, our annual Taco Dinner fundraiser was another success in April 2014. We look forward to continued partnerships with our great community businesses for our major fundraiser.

Our annual Open House was hosted in September. We were delighted to see our Post maintain a healthy amount of participants who are excited to learn the duties of a police officer. Members continue to be a valuable asset for the Platteville Police Department by assisting with traffic and crowd control during the Platteville Dairy Days, UW-Platteville Homecoming Parade and city wide Trick-or-Treat. We anticipate many new adventures and learning opportunities as we return to participating in competitive events demonstrating what the Explorers have learned throughout the year.

Please contact one of the above listed advisors if you, or someone you know, would like to join!

Shop with a Cop



Principal functions/major programs (What does this unit do?):

The City is served by 20 sworn officers (this number includes 13 officers, 4 sergeants, 2 lieutenants, and a chief), an administrative assistant/office manager, 4 full-time and 2 part-time dispatchers, 1 full-time secretary and 1 half-time secretary, 5 part-time Community Service Officers, 1 Crossing guards. Together these employees provide the following:

- Dispatch Services: 24-hours a day for Platteville Police Department Officers, the Platteville Emergency Medical Service, the Platteville Fire Dept., and the University of Wisconsin-Platteville Campus Police Dept. Contingency Dispatch Center for the Grant Co. Sheriff's Dept. and back-up 911 Emergency Call Center for Grant Co.
- Enforcement of State statutes, local ordinances and traffic laws
- Specialized Investigations-3 detectives pursue matters requiring time intensive investigation or incidents requiring expertise not typically possessed by line officers
- Patrol of the City to detect criminal activity and to provide a police presence
- Community Policing-engaging members of the community to resolve issues of mutual concern
- Community Service Officers-UW-P Students employed as non-sworn members of the PD; they handle non-critical calls for service, direct traffic and enforce parking ordinances.
- In-house training of officers-to enhance professionalism, engage in career development, reduce overtime, and provide officers with the skills needed to respond to calls for service in a rapidly changing environment
- Member of the Richland-Iowa-Grant Drug Task Force-a unit specializing in the investigation of drug related incidents
- Crisis Resolution Team-The PD participates in the county-wide tactical team which responds to calls of an elevated risk such as barricaded suspects, high risk warrant service, etc.
- Police Explorer Post #480: training on police topics for youth ages 14-20; police as positive role models, assistance at City functions
- Crossing guard duties at two intersections adjacent to Platteville Schools.

Workload indicators (production data - # of things accomplished this year):

	2013	2014
Ambulance Calls		
Crime	2651	2865
Fire Calls	135	161
Parking	684	761
Traffic	4224	3921
Calls for Service	5898	5556
Crashes	356	340

Operations & Patrol

The Patrol Division is the backbone of the Police Department. The duties can be broken down into five main areas:

- 1. <u>Law Enforcement</u> Enforcing laws reduces chances for criminal behavior and increases chances of apprehension and increases the likelihood of voluntary compliance with state laws and municipal ordinances.
- 2. <u>Maintenance of Order</u> Detecting and responding to breaches of peace and restoring order.
- 3. <u>Enforcement of Traffic Laws</u> Reduces the chances of personal injury and property damage caused by accidents and increases the likelihood of voluntary compliance with the rules of the road.
- 4. <u>Preventative Patrol</u> Being alert to citizens in need of assistance, existing hazards, and taking the necessary action to ensure the safety and well being of citizens.
- 5. <u>Public Service</u> Provides necessary miscellaneous services to citizens, depending upon the needs of the community.

Description of Actions (Operations)

- 1. <u>PUBLIC RELATIONS</u> Good public relations are achieved as a result of good patrol and prompt, courteous response to calls-for-service. A police officer represents local government to citizens. Therefore, they have the ability to positively, or negatively, affect supportive relationships between citizens and government. A professional, courteous and friendly officer will open channels of communication between citizens and police. Service is a primary police function and is expected to be the primary function of this department by its citizens
- 2. <u>CRIME PREVENTION</u> Two primary methods of crime prevention are developed through effective patrol and by establishing good public relations. An adequate number of patrol personnel engaging in their patrol responsibilities gives the criminal less opportunity to commit crimes and increases their opportunity to be detected and/or apprehended should they initiate criminal activity. The presence and observation of an officer in an area serves as a deterrent to criminal activity. Officers who engage in public relation contacts between themselves and citizens create an open line of communication in which knowledge of how to deter a crime and how to make homes and businesses less inviting to criminals can be relayed. This free flow of information also provides an avenue for citizens to share information to police on illegal activities.
- 3. <u>PUBLIC SAFETY</u> Making the public aware of hazardous situations and behaviors is a police function. Regular patrol of known and potential trouble areas (taverns, parks, large gatherings, etc.), and supervision of special events help to prevent trouble before it begins. Also, it provides a feeling of safety for citizens in their community.
- 4. <u>ENFORCEMENT</u> It is an officer's responsibility to have a good working knowledge of the laws and ordinances of the State and City and to enforce those laws when and where appropriate. The ability to use discretion is one of the keys to being a good patrol officer. General policy in law enforcement usually allows the officers to use discretion when dealing with minor offenses; in a framework of common sense, past experience, the expectations of the community and with the desired outcome in mind. An officer who is too lenient can do as much harm as one who is too strict.
- 5. <u>PUBLIC SERVICE</u> The very backbone, or core ideal, behind law enforcement is to serve the public. The action of the police officer in performing his or her job duties is directed at fostering a safe environment and to reduce or remove any fear that the public may be experiencing from social disorder. By using the law as a tool to accomplish these goals and through effective problem solving techniques, a police officer has a great ability to address problems within their community. The idea that the police are truly public servants needs repeated reinforcement so officers can recognize the value of their work efforts.

SUPPORT SERVICES DIVISION:

The Support Services Division has the primary function to aid the Patrol Division with its service driven mission. Components of this division include the following: Records, Communications, Property and Evidence Management, Investigations, the Community Service Officer Program, Crossing Guards and liaison with other law enforcement agencies, outside governmental agencies, civic and community groups.

In addition any formal community policing efforts are done under the direction of the Support Services Division.

Description of Actions:

- 1. CALL TAKING & ASSIGNMENTS The Dispatch staff is responsible for all incoming and outgoing radio traffic for the Platteville Police Department, the Platteville Ambulance Service, the Platteville Fire Department and the University of Wisconsin-Platteville Police Department. The Dispatch staff also answers all of the Emergency 911 calls for the City and the surrounding fire and ambulance districts. Platteville also serves as the back up 911 center for all of Grant County. The Platteville Dispatch Center jointly controls the storm and emergency warning sirens with the Platteville Fire Department. In addition the Dispatch staff is responsible for the vast majority of all incoming non-emergency phone calls to the police department. The type of calls received can range from providing general information to receiving emergency calls for service and various types of complaints. Each call has to be properly assigned with the appropriate personnel directed to the vicinity or address of the call. Documentation of the calls that come in, the action taken, the services provided, and the staff members assigned are all aspects that establish the records of the disposition of each call for service. These records are then maintained for future review and inquiry.
- 2. **DAILY REPORTS** The calls for service and the related reports and citations that are associated with their handling must be completed in an efficient, complete and professional manner. Once completed, the disposition is documented and entered into our records management system. Our secretaries are responsible for transcribing the reports as dictated by the officers. Dispatchers are responsible for recording all pertinent times and data and entering it into our records management system.
- 3. <u>OPEN RECORDS REQUESTS</u> The initial requests for records are received by our secretaries. The records are then obtained, and reviewed by a Senior Command Officer and edited to meet open record and privacy statutes.
- 4. **FRONT COUNTER** There is a great demand for assistance from citizens at the counter. These requests range from motor vehicle information, vehicle registration, accident/report copy requests, forwarding of court notices, requests to speak with an officer, collecting bond money and citation payments and referring subjects to the correct officers. Our secretaries handle all of the front desk traffic. Our Front Counter hours are: M-Th, 7:15am 5pm.
- 5. **PHONE RELATIONS** Throughout the shift, many phone calls are taken concerning records and general information requests. These calls range from vehicle information, accident information, additional information for reports, calls from the District Attorney, the City Attorney, and the Clerk of Courts regarding pending cases. In many cases our dispatchers serve as a referral service for other units of local and state government. Most of these calls are routed through our secretaries.
- 6. <u>IT SUPPORT</u> On a day to day basis the Office Administrator supports the computers, Network System and works to support the various servers and software used in the department to maintain information sources and access. The Office Administrator also performs the same duties for City Hall
- 7. <u>New Technology Evaluation & Implementation</u>—The Support Service Lieutenant also evaluates much of the new technology which is being considered for adoption by our agency. Once implemented the Lieutenant assists with training personnel on its use and trouble shoots issues with the technology.
- 8. <u>Community Service Officers</u> –uniformed UW-P students who handle non-emergency calls for service such as vehicle door unlocks, traffic direction, animal calls, home security checks and overtime/illegal parking patrol.
- 9. <u>School Crossing Guards</u> –posted at busy intersections near Platteville's schools to facilitate the safe travel of students.

CRIMINAL INVESTIGATION DIVISION:

Although members of patrol are usually the initial responding members to a crime scene and often conduct the preliminary investigation of most incidents, often the need for a specialist (investigator) exists. The need for a specially trained and experienced investigator is identified when the complexity of the investigation, the time requirements, and/or the geographic expanse involved cannot be handled efficiently by uniformed patrol officers.

Investigators are assigned to a specific division of the Department so the responsibilities for investigative follow up and performance are clearly defined. This division assists in eliminating the duplication of effort in an investigation and relieves patrol officers of the burden of many time consuming investigations. Investigations are assigned on a priority basis. The prioritization of cases is based upon many factors. Some of these factors are; the seriousness of the crime, availability of suspects/witnesses, when the crime was committed, the availability of agency and community resources, and other solvability factors. Nevertheless, all crimes that are not cleared as a result of the initial investigation must be followed up until identified solvability factors are all addressed.

The Department's assigned Investigator is under the direct supervision of the Support Services Lieutenant.

TRAINING:

The delivery of quality police service to the community requires that officers be highly skilled in a wide variety of tasks. The demands and expectations placed upon officers in this day and age call for high caliber police professionals to be properly prepared to meet those demands. The problems that face every officer and police manager today and the decisions they have to make are growing in complexity in direct relation to the issues in society today. The laws we enforce are constantly changing, and the decisions concerning police action in relation to the laws and the Constitution are interpreted and then reinterpreted on a regular basis.

As demands upon local government increase, the training needs of law enforcement personnel may often times be identified as the source for addressing problems that appear. Community demands for improved police services are ever present. One of the most efficient and effective ways to improve police service and reduce liability exposure is through in-service training and continuing education for all police officers. One of the primary responsibilities of the Department is to provide adequate training to its personnel. With this goal in mind, the following goals and objectives are viewed as essential. The entire Senior Command Staff oversees this function of the Department.

Description of Actions:

- 1. **IN-SERVICE TRAINING** Twenty-four (24) hours per year of classroom, and/or hands-on training per officer is the required minimum an officer must achieve in order to remain certified. Twenty-four (24) hours of in-service training fulfills the recommendation of Wisconsin Statutes, Section 165.85 concerning in-service training.
- 2. **FIREARMS TRAINING** Includes pistol, rifle, shotgun, and other equipment. All sworn officers, to ensure shooting competency with a minimum level of expertise as specified by Department qualifications. All sworn officers must demonstrate proficiency at the required firearms training sessions. In addition all officers are required to demonstrate a complete grasp of the laws and policies governing the use of Department firearms.
- 3. **ROLL CALL TRAINING** Legal updates, changes in case law and information on new criminal techniques are areas which are covered during shift changes and on shift. New policies and changes in Department procedures are also trained in this manner.
- 4. **IN-HOUSE TRAINING** The department has numerous certified instructors developed and in place on its staff. Regularly scheduled training for the department members in the topics of certification is a cost effective and efficient way to train the department. The development of in-house instructors is considered a career development tool and it assists with identifying future department leaders.

SPECIALIZED TRAINING:

- 1. Management training for sergeants to assist with their career development and to provide them with new skills as they transition from patrol officers to members of the department's command staff.
- 2. Interview/Interrogation courses to expose both new and experienced officers to new and proven techniques for interviewing witnesses and suspects.
- 3. Instructor Development courses to enhance the skills and methods of our in-house instructors.

- 4. Legal Updates to keep pace with changes in laws, search and seizure protocols and other changes in the field of law enforcement.
- 5. Dispatch specific skills to train new personnel and to allow other employees to hone their skills.
- 6. Open Records training to keep staff apprised of current law as it pertains to the release and maintenance of public records.
- 7. Stress Management courses to assist staff with dealing with the daily stresses of emergency service work and also to help them cope with the larger tragedies which they inevitably encounter on a frequent basis.
- 8. Professional Communication courses to help staff deescalate irate and emotional subjects and to better communicate with the general public.
- 9. Courses to assist staff in the recognition of subjects who are mentally ill or who suffer from Alzheimer's, autism and other conditions which complicate normal interaction. Special communication techniques are learned along with the recognition that these conditions can result in unusual, irate and sometimes violent behavior.
- 10. State mandated training on the Intoximeter (used to measure intoxication levels pursuant to alcohol related offenses) and other necessary initial training and update training on other tools of the trade such as preliminary breath test units (PBT's), Live Scan finger print system, Dept. of Transportation computers and databases, in-squad video systems, and radar and laser speed detection devices.

CRIME PREVENTION

Crime Prevention is the anticipation, recognition, and appraisal of crime risks coupled with the initiation of action to remove or reduce it. The role of the Platteville Police is to assist businesses, residents and visitors to the community with preventing crime and help them avoid becoming the victims of crime.

We endeavor to accomplish this by keeping the community up to date on trends in criminal activity, new phone and e-mail scams, and precautions to take in order to deter crime. We accomplish this by sending out fax and e-mail "blasts" to area businesses when we have cases involving forged checks and counterfeit currency and other scams. We also conduct periodic business education meetings, senior citizen seminars (to counsel them on avoiding scams and identity theft), regular Platteville Journal articles and special news releases to alert the public to issues of mutual concern. We're currently using the NIXLE Text Notification System so we have a real time flow of information to the public via text messages.

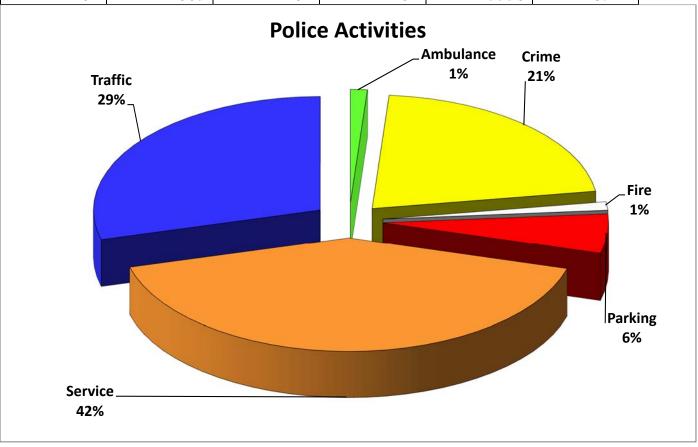
We also make a point to have our patrol officers frequently stop at area businesses to update key holder and after hours contact information and inquire about areas of mutual concern.

Description of Actions

- **1.** <u>CRIME ANALYSIS REPORTS</u> Our website is frequently updated and it contains monthly, year to date and annual crime statistics.
- 2. NEIGHBORHOOD OUTREACH—We develop pamphlets containing information specific to our community and individual neighborhoods in order to inform the public of ongoing and new concerns. Examples are tips on how college age renters can be good neighbors and avoid negative contacts with the Police Department.
- 3. <u>CITIZEN POLICE ACADEMY</u> The Department plans to continue holding an academy every other year (in even years). This is done jointly with the Fire Department and the Ambulance Service. It has been a great outreach tool and it allows community members to learn about each service during training sessions designed to expose the public to specific aspects of each agency.

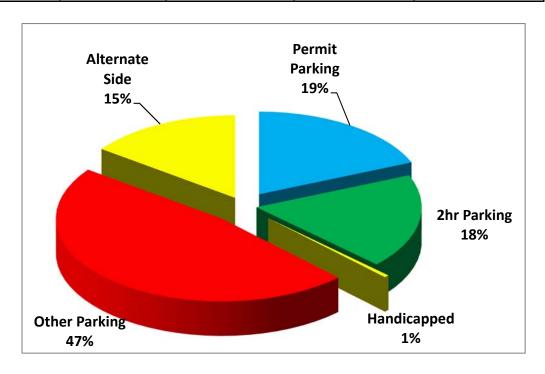
Police Activities Report

Ambulance	Crime	Fire	Parking	Service	Traffic
161	2865	161	761	5556	3921



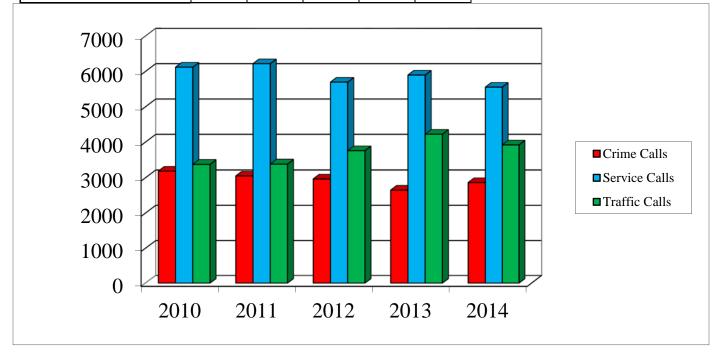
City Parking Enforcement

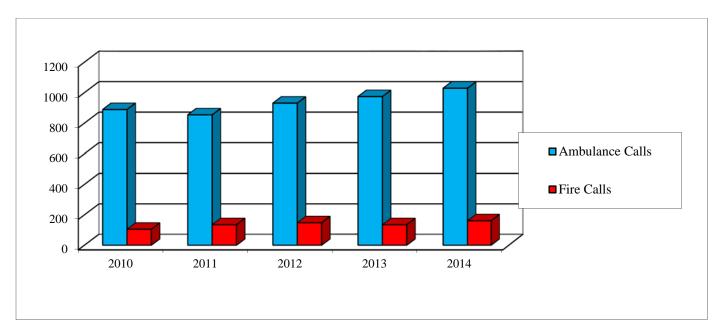
Permit Parking	2hr Parking	Handicapped	Other Parking	Alternate Side
464	458	12	1179	371



Five Year Analysis of Police Calls

	2010	2011	2012	2013	2014
Ambulance Calls	889	854	931	974	1029
Fire Calls	105	135	148	135	161
	2010	2011	2012	2013	2014
Crime Calls	3188	3051	2967	2651	2865
Service Calls	6121	6219	5697	5898	5556
Traffic Calls	3377	3385	3758	4224	3921



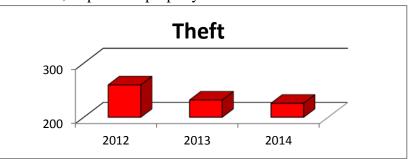


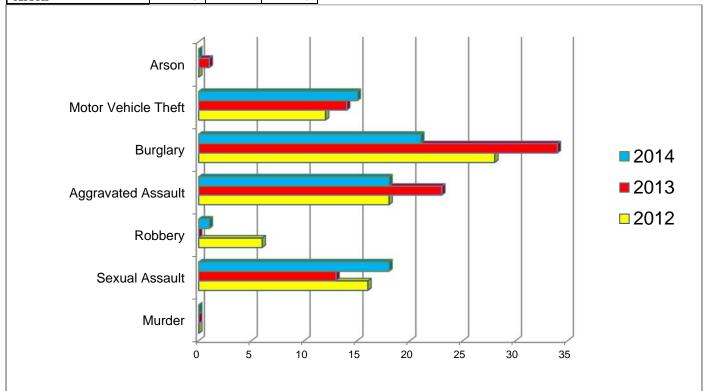
Crime Calls

In Wisconsin all sheriff's departments, police departments with a population of 1500 or more and University of Wisconsin campuses submit monthly reports to the Wisconsin Department of Justice, Uniform Crime Reporting (UCR) Office. These Part I crimes fall into eight categories as follows:

- 1. **Murder** willful killing of one human being by another.
- 2. **Sexual Assault** forcible carnal knowledge of a female.
- 3. **Robbery** taking anything of value from a person by force or threat of force.
- 4. **Aggravated Assault** unlawful attack by one person upon another (use or threat of use of a weapon or serious injury).
- 5. **Burglary** unlawful entry of a structure to commit a felony or theft.
- 6. **Theft** unlawful taking of property from the possession of another (this does not include fraud).
- 7. **Motor Vehicle Theft** theft of a motor vehicle.
- 8. **Arson** willful burning of a structure, motor vehicle, or personal property.

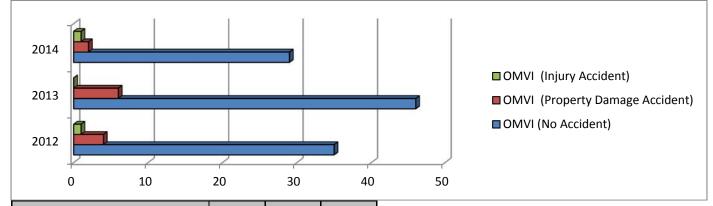
	2012	2013	2014
Murder	0	0	0
Sexual Assault	16	13	18
Robbery	6	0	1
Aggravated Assault	18	23	18
Burglary	28	34	21
Motor Vehicle Theft	12	14	15
Arson	0	1	0



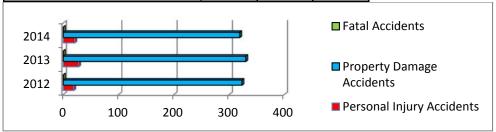


2014 Traffic

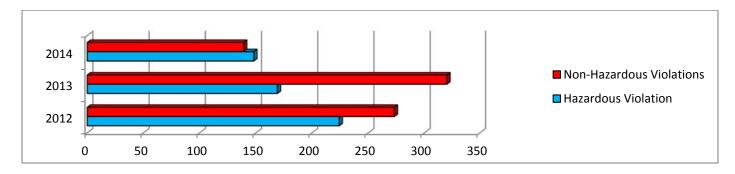
	2012	2013	2014
OMVI (No Accident)	35	46	29
OMVI (Property Damage Accident)	4	6	2
OMVI (Injury Accident)	1	0	1



	2012	2013	2014
Personal Injury Accidents	19	28	21
Property Damage Accidents	323	330	319
Fatal Accidents	0	0	0

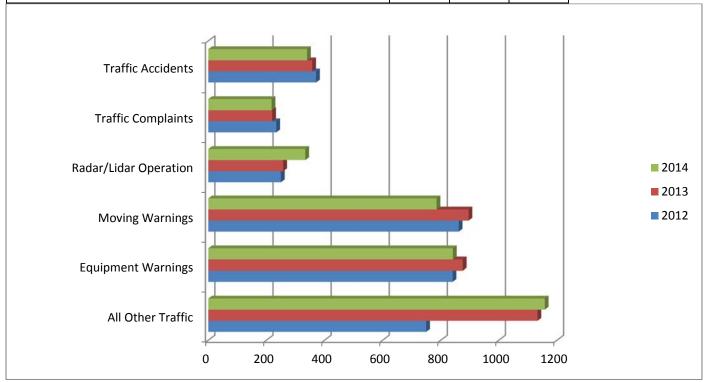


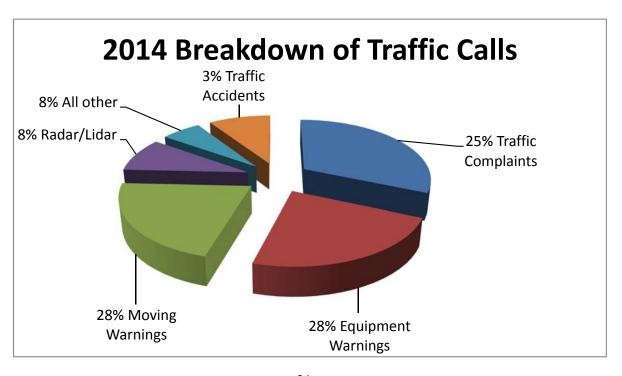
Traffic Violations and Citations	2012	2013	2014
Hazardous (No Accident)	160	106	83
Hazardous (Property Damage Accident)	22	16	36
Hazardous (Injury Accident)	2	1	12
Non-Hazardous (No Accident)	268	312	131
Non-Hazardous (Property Damage Accident)	5	4	7
Non-Hazardous (Injury Accident)	0	4	1



Other Traffic

	2012	2013	2014
All Other Traffic	750	1133	1158
Equipment Warnings	841	876	842
Moving Warnings	862	896	786
Radar/Lidar Operation	250	258	334
Traffic Complaints	234	220	218
Traffic Accidents	371	358	340





Service Calls

In addition to Crime and Traffic Prevention/Enforcement, the Platteville Police Department responds to a

great number of calls for service. Below is a breakdown of Service Calls comparing 2012-2014

	2012	2013	2014
Open Doors	64	35	57
Motorist Assists	114	136	116
Locked Vehicle/Residences Assists	594	571	581
Law Enforcement Assists	314	286	268
Other Civil Assists	823	674	796
Security Checks	756	484	538
Tavern Checks	25	48	122
Special Patrols	56	147	154
Police Escorts	83	79	67
Alarms	103	137	124
Attempt to Locate	31	16	39
Misc. Community Policing	624	800	784
Salvation Army Requests	22	40	37
All Other Service	2823	2445	2565

